

Logis de L'Épinière
L&C SAS - 1, rue de l'Épinière - 17 380 Les Nouillers - France

Terms & Conditions

The gites of the Logis de l'Épinière are available for holiday rental by the owners Monsieur et Madame Pierric Couturier of 1, Rue de l'Épinière, 17380, Les Nouillers.

1 . How to Book

Your reservation will be provisionally confirmed once the owners have confirmed availability.

Your provisional reservation will be confirmed following:

- Receipt of a deposit of 30% of the total sum of the reservation,
- Receipt of a signed copy of the contract, duplicate to be reserved by yourself.

Each reservation is a contractual agreement between the guests and the owners, we do not allow admission to individuals not covered by the booking contract, unless by prior written agreement, any breach of this condition may result in a termination of the booking.

2. Guest Cancellation

All cancellations must be notified, in writing (via registered post) to the owners, no refunds will be given.

- 2.1 Cancellation more than 90 days before the first day of the reservation
– The 30% deposit will be retained.
- 2.2 Cancellation between 90 days & 60 days from the first day of the reservation
– 50% of the total rental sum will be invoiced.
- 2.3 Cancellation between 60 days & 30 days from the first day of the reservation
– 75% of the total rental sum will be invoiced.
- 2.4 Cancellation less than 30 days from the first day of the reservation
– 100% of the total rental sum will be invoiced.

2.5 Should guests fail to arrive for their reservation no refund will be given.

3. Cancellation by owner

In the unlikely event that a reservation is cancelled by the owners, all payments to date will be refunded.

4. Arrivals & Departure

All reservations will commence at 4 PM on the agreed day of arrival and will terminate at 10 PM on the agreed day of departure. During July & August all bookings will be for a minimum of 1 week, from Saturday to Saturday.

We kindly request our guests to advise us in advance of their anticipated arrival time, in order to assist us to greet you.

Should guests fail to arrive and assuming no notification is received within 24 hours, then the contract of reservation will be considered terminated, no refund will be issued and the owners are free to make the property available for reservation.

5. Payment

The provisional reservation will be confirmed only once the owner has received the 30% deposit.

The outstanding payment must be received no less than 4 weeks prior to the first day of the reservation.

6. Property & Inventory

The general condition of the property and inventory of fixtures & fittings will be made at the start and end of each rental period, by the owner or their representative. This document will be signed by both parties and can be used as the sole reference for any complaint regarding the condition of the property.

We kindly request our guests to treat the accommodation and its contents with care and respect and to put all furniture etc back into its original position before their departure.

There is a small obligatory cleaning charge (depend of the gite), which we will be included in the final price of your stay.

7. Safety deposit

On arrival you will be required to leave a safety deposit of 250 euro's, which will be returned to you on your departure (or no later than 7 days following your departure) assuming there is no damage to the property or its contents. Please be aware that you are responsible for any damage incurred and in the unlikely event that the deposit does not cover the costs, we request that you reimburse any additional costs before your departure.

8. Duration of the booking

This booking is solely for the rental of the agreed property within the given dates, and in no way implies any rights over the property and or its contents.

9. Conduct

Our aim is that all our guests have an enjoyable and pleasant stay at l'Epinière and as such we respectfully request our guests to be aware of the comfort of others, it is

therefore recommended that noise is kept to a minimum between the hours of 11pm and 8.30am and also between 2pm and 3.30pm.

All our lodges and the swimming pool area are non-smoking, however smoking is permitted in the rest of the grounds.

10. Capacity

As outlined in section 1 (How to book) the rental assumes only those individuals noted on the booking form will be present on site, the owners reserve the right to refuse admission to any additional individuals.

11. Pets

Well-behaved pets are welcome at l'Epinière, providing prior notice has been given using the booking contract. We request that guests do not allow their pets onto any of the furniture and to maintain a clean environment, any breach of these conditions may result in early termination of the booking, and in such case no refund will be offered.

12. Insurance

We recommend that you take out comprehensive travel insurance to cover your stay with us.

13. Taxe de Séjour / Local Tourism Tax

There is a small tax levied by each commune for all gites, hotels & chambre d'hôte. It is a charge per person (over the age of 18) per night and the rate is set by each Mayor, the Mayor of Les Nouillers has set our local rate at 1,20€ for gites 3 stars and 1,80€ for gites 4 stars, the purpose of the tax is to help promote tourism in the local area. We will collect this from you at the start of your stay and it is passed directly to the commune.

14. Water & Electricity

The cost of water & electricity is included in the weekly rate, for electricity we assume a usage of no more than 5kWh per day, which is more than sufficient for general use of all equipment, any additional usage will be invoiced separately.

15. Liability

The owners cannot be held responsible for any temporary loss of public services such as electricity, water or gas during your stay.

The owners cannot be held responsible for loss, damage or injury resulting from natural disaster, strikes etc

The owners cannot be held responsible to any loss, damage or injury to our guests or their possessions whilst at l'Epinière.

The use of our accommodation and facilities is entirely at your own risk and we recommend young children are supervised in the grounds at all times.

16. Complaints

In the unlikely event that any of our accommodation or facilities do not meet the standard anticipated, please let the owners know within the first 3 days of your stay and we will do our utmost to resolve any issues.

17. Liability Disclaimer

You declare that for the entire duration of your stay, that in the event of an accident, whatever its nature, the owners of the Logis de l'Epinière (Pierric and Laurence Couturier) will not be held responsible. You declare that you have taken out civil liability insurance which covers your activities during the stay (check with your insurance company whether your main residence insurance policy covers holiday rentals)

In addition, you agree to take sole responsibility for any incident that may occur during your stay. It is your responsibility to ensure the safety of your belongings and the owners of the Logis de l'Epinière will not be held responsible in the event of the loss or theft of your property during your stay.

You acknowledge having read the general conditions of sale.

These conditions are made available to you on the website:

www.logisdelepiniere.com.

The undersigned accepts the above terms & conditions on behalf of all persons staying in the property during the agreed dates

Name: _____

Address: _____

Signature: _____

Date: _____

Number of people in group; Adults: ____ Children: ____

Names of individuals in group: _____

Dates of booking; from: _____ to: _____

Lodge; 1 2 3 4

Number of pets: ____ / N/A

Safety Deposit

Lodge _____

Name:

Dates of reservation; from: _____ to: _____

Pets: _____

Comments/general condition:

250€ received with thanks as a safety deposit for the above rental

Signature : _____ guest

Signature : _____ owner

Date : _____